

Northfield Yarn's Return Policy

Returns for a Cash Refund

As a general rule, an item can be returned for a cash refund if:

- you have the receipt;
- the item is in re-sellable condition (not wound, still wrapped, free of odors, etc.); and
- it hasn't been more than 30 days since the sale.

The following exceptions are *final sale only*:

- clearance items;
- handmade items;
- patterns; and
- magazines.

Exceptions to the 30-day time-limit:

- needles and hooks have a 7-day limit (instead of 30); and
- yarn has no time limit, but that we can't accept returns of yarns we no longer carry.

Returns for Store Credit or Exchange

If a product has a our price label on it, it can be returned for store credit if the other requirements of the return policy (above) are met.